



Rape and Sexual Assault in Massachusetts, 2002-2003

Services Provided by Rape Crisis Programs

Sexual assault is a serious social and public health problem in Massachusetts. Between July 1, 2002 and June 30, 2003, 2,525 unduplicated incidents of sexual assault were reported to Massachusetts Department of Public Health (MDPH)-funded Rape Crisis Centers (RCCs) and Llamanos, the statewide Spanish language hotline. Of these, 1,797 were reported by survivors themselves and an additional 728 were reported by family members, friends and professionals. In Massachusetts an estimated 23% of women and 6% of men experience sexual assault in their lifetime.¹

To respond to the needs of survivors of sexual violence, three types of services were provided through the MDPH Sexual Assault Prevention and Survivor Services (SAPSS) program: 24-hour hotlines, education and outreach, and counseling and client advocacy. To carry out these activities, MDPH contracted with 18 locally-based RCCs across Massachusetts (some with multiple sites), Llamanos, and Jane Doe Inc., the state sexual assault prevention coalition. The information below summarizes services delivered over a one-year time period, July 1, 2002 – June 30, 2003.

24-Hour Hotline Services

Hotline services were provided by each local rape crisis center (RCC) as well as Llamanos. Callers to the hotlines include sexual assault survivors, their significant others (such as friends, family members and partners), and professionals (such as physicians, teachers, or therapists). Hotline services were provided on an as-needed basis to these individuals for support and resource referrals. Because callers may use the hotlines repeatedly and anonymously, the number of calls to the hotlines is a measure of service use, not sexual assault incidents reported to DPH-funded RCCs or the number of individuals using the hotlines.

24-hour Hotline Services	Survivor calls	Significant Other calls	Professional calls	Total calls
RCCs	10,552	2,536	2,068	15,156
Llamanos	229	9	30	268
Total Calls	10,781	2,545	2,098	15,424

Educational Activities

Educational activities were offered through each RCC, Llamanos, and Jane Doe Inc. Education was provided for two main audiences: (1) non-professional populations such as students, civic organizations, or faith-based groups; and (2) professional audiences such as health care providers, police, or teachers. As a statewide coalition, Jane Doe Inc. provided many types of educational services; the Jane Doe Inc. numbers presented below reflect only

Massachusetts Department of Public Health

Bureau of Family and Community Health ♦ Division of Violence and Injury Prevention
250 Washington Street, Fourth Floor, Boston, MA 02108 (617) 624-5463, (617) 624-5992 tty

<http://www.state.ma.us/dph/fch/violence/>

www.state.ma.us/dph/bfch/vpis/vpp.htm

Winter, 2003

Jane Doe Inc.'s major conferences and statewide training sessions funded by MDPH. Jane Doe Inc. also provided 128 hours of formal, individualized technical assistance to individual rape crisis centers on topics such as teen resources, legal issues, and campus rape policies.

Education Activities	Community Education		Professional Training		Total	
	Sessions	Persons	Sessions	Persons	Sessions	Persons
RCCs	1,673	78,140	157	2,650	1,830	80,790
Llamanos	6	496	5	57	11	553
Jane Doe Inc.	2	400	5	169	7	569
Total	1,681	79,036	167	2,876	1,848	81,912

Counseling and Client Advocacy Services*

Individual counseling and client advocacy services were provided by local RCCs. Services included short-term individual counseling, medical client advocacy (including support during forensic evidence collection exams), legal client advocacy, police client advocacy, assistance accessing social services, and advocating on a client's behalf when the client is not actually present. Group counseling sessions were also provided by the RCCs and provided opportunities for individuals to support one another through the healing process.

Counseling and Client Advocacy Unduplicated Clients Served by RCCs	2,662
Total Individual Counseling and Client Advocacy Sessions	12,947
Counseling Sessions	9,099
Medical Client Advocacy Sessions	553
Legal Client Advocacy Sessions	331
Police Client Advocacy Sessions	24
Other Client Advocacy Sessions	92
Collateral Sessions (advocating on client's behalf when client not present)	2,848
Group Counseling Sessions Conducted	1,553

For more information about sexual assault-related data, please see the Sexual Assault Prevention and Survivor Services website at: <http://www.mass.gov/dph/fch/sapss/>. If you need help, please contact your local rape crisis center. See attached list for details.

¹Commonwealth of Massachusetts. A Profile of Health Among Massachusetts Adults, 2000. Boston, Massachusetts: Health Survey Program, Division of Research and Epidemiology, Bureau of Health Statistics, Research and Evaluation, Department of Public Health.

* "In FY04, funding cuts to local rape crisis centers have resulted in changes to services at some centers. Please check with your local program for currently available services.

Massachusetts Department of Public Health Sexual Assault Prevention and Survivor Services

List of MA Comprehensive Rape Crisis Centers 10/2003

WESTERN MA

Elizabeth Freeman Center (h) (413) 443-0089
Sexual Assault Program/Elizabeth Freeman (t) (413) 499-2425
146 First Street (o) (413) 499-2425
Pittsfield MA 01201 (f) (413) 443-3016

New England Learning Center for Women in Transition (h) (413) 772-0806
Sexual Assault Program/NELCWIT (t) (413) 772-0806
10 Park Street (o) (413) 772-0871
Greenfield MA 01301 (f) (413) 772-2743

University of Massachusetts - Amherst (h) (413) 545-0800
Everywoman's Center, Wilder Hall (t) (413) 545-0800
221 Stockbridge Road UMASS (o) (413) 545-0883
Amherst MA 01003 (f) (413) 577-0163

YWCA of Western MA (h) (800) 796-8711
YWCA Rape Crisis/Springfield (t) (413) 733-7100
120 Maple Street (o) (413) 732-3121
Springfield MA 01103 (f) (413) 747-0542

CENTRAL MA

Rape Crisis Center of Central MA (h) (800) 870-5905
RCCCM/Worcester (t) (508) 852-7600
799 West Boylston St. (o) (508) 852-7600
Worcester MA 01606 (f) (508) 852-7870

Rape Crisis Center of Central MA (h) (800) 870-5905
RCCCM/Fitchburg (t) (508) 852-7600
275 Nichols Road (o) (978) 343-5683
Fitchburg MA 01420 (f) (508) 852-7870

Wayside Trauma Intervention Services (h) (800) 511-5070
Valley Rape Crisis Program/Milford (t) (508) 478-4205
10 Asylum Street (o) (508) 478-6888
Milford MA 01757 (f) (508) 478-9042

SMOC (h) (800) 593-1125
Voices Against Violence/SMOC (t) (508) 626-8686
300 Howard Street (o) (508) 820-0834
Framingham MA 01702 (f) (508) 872-4264

NORTHEAST MA

Health and Education Services (h) (800) 922-8772
North Shore RCC/HES (t) (978) 921-8729
156 Cabot Street (o) (978) 927-4506
Beverly MA 01915 (f) (978) 927-4507

Rape Crisis Services of Greater Lowell (h) (800) 542-5212
RCSGL (t) (978) 452-8723
144 Merrimack Street Suite 304 (o) (978) 452-7721
Lowell, MA 01852 (f) (978) 458-2822

h=Hotline, t=TTY/TDD, o=Office, f=Fax

NORTHEAST MA (CONTINUED)

YWCA of Greater Lawrence (h) (877) 509-9922
YWCA Sexual Assault Program (t) (978) 686-8840
38 Lawrence Street (o) (978) 687-0331
Lawrence MA 01840 (f) (978) 691-5286

SOUTHEAST MA

A Safe Place (h) (508) 228-2111
A Safe Place/Sexual Assault Program (t) (508) 228-7095
24 Amelia Drive (o) (508) 228-0561
Nantucket MA 02554 (f) (508) 228-8825

Greater New Bedford Women's Center (h) (508) 999-6636
GNBWC Rape Crisis Program (t) (508) 996-1177
252 County Street (o) (508) 996-3343
New Bedford MA 02740 (f) (508) 999-7139

Health Care of Southeastern MA (h) (508) 588-8255
Womansplace/HCSEMA (t) (508) 894-2869
P.O. Box 4206 (o) (508) 580-3964
Brockton MA 02303 (f) (508) 588-0034

Independence House (h) (800) 439-6507
Cape Cod RCC/Ind. House (t) (508) 771-6782
160 Basset Lane (o) (508) 771-6507
Hyannis MA 02601 (f) (508) 778-0143

Martha's Vineyard Community Services (h) (508) 696-7233
Women's Support Services of MVCS (t) (508) 693-3843
Box 369 (o) (508) 693-7900
Vineyard Haven MA 02568 (f) (508) 693-7192

New Hope (h) (800) 323-4673
Sexual Assault Program/New Hope (t) (800) 323-4673
21 Park Street Suite 201 (o) (508) 226-4588
Attleboro MA 02703 (f) (508) 226-8114

Stanley St. Treatment & Resources (h) (877) 301-4357
SSTAR/Women's Center (t) (508) 673-3328
386 Stanley Street (o) (508) 679-5222
Fall River MA 02720 (f) (508) 673-3182

BOSTON/128 AREA

Boston Area Rape Crisis Center (h) (800) 841-8371
BARCC (t) (617) 492-6434
99 Bishop Allen Dr. (of) (617) 492-8306
Cambridge MA 02139 (f) (617) 492-3291

STATEWIDE PROGRAMS

Jane Doe: MA Coalition Against Sexual Assault (h) no hotline
Jane Doe, Inc. (t) (617) 263-2200
14 Beacon St., Suite 507 (o) (617) 248-0922
Boston MA 02108 (f) (617) 248-0902

Rape Crisis Center of Central MA (h) (800) 223-5001
Llamanos Statewide Spanish Hotline (t) (508) 852-7600
799 West Boylston St. (o) (508) 852-7600
Worcester MA 01606 (f) (508) 852-7870

For more information see: <http://www.mass.gov/dph/fch/sapss/>